

Work Samples

Last updated by on 3/4/2021







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Prospective Customers.

The following is the purpose of this document:

Demonstrate our competency servicing clients with legacy IT systems built on Microsoft Access technology.







Cover Letter

WORK SAMPLES

March 4, 2021

Hello,

Thank you for taking the time and effort to learn about our unique competency of supporting complex Microsoft Access database applications. Your organization will benefit from your due diligence and it's my goal to present our expertise in a way that efficiently communicates to you our depth of experience and knowledge of this topic.

However, there's a limit to what a document can communicate, so if at any time you would like a live walkthrough and Q&A session, please contact me directly. I'd be happy to provide a deeper dive into any particular sample project.

Our mission is simple, to make your information *access*-able to anyone within your organization from any type of device.

Our strategy to achieve our mission is to offer world-class support for the world's most popular rapid application development platform – Microsoft *Access*.

Being that Access is the world's most popular database application technology on the planet, our customers exist in every industry and include both large enterprises and small to mid-size organizations.

To service this diverse set of customers, we have a guiding enterprise approach that provides a structured roadmap to both our enterprise clients as well to our smaller workgroup customers.

Weather your business has a single mission critical Microsoft Access database application or ten-of-thousands, we have the dedicated team, the tools and the proven processes to support, modernize and migrate your legacy Access application to your organization's standard technology of choice.

Continued improvement plays a big part in our service offering. We are confronted daily with the most complex Microsoft Access environments around the U.S. Being on the front-line we've seen allot and take those lessons learned and apply them back into our tools and proven process to ensure we'll continue to have the world's best Access modernization and migration solutions for your Access environment, today and into the future.

The samples in the presentation are but a tiny subset of the over 800+ Access clients we served since 1992 when Access version 1.0 was released by Microsoft.

Kind regards, Sasha Froyland – President / Enterprise Architect







Role Definitions

The samples within this document are divided into two categories:

- 1. Enterprise Architect Samples
- 2. Solution Architect Samples

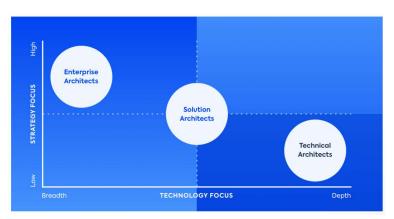
In order to have a clear definition of each, we're providing these definitions.

An enterprise architect (EA) establishes and oversees the 4 architecture domains:

- 1. Technical Architecture
- 2. Data Architecture
- 3. Application Architecture
- 4. Business Process Architecture

The EA mentors and ensures through the change management (CM) process that the **solution architects (SA)** stay aligned within an organization's EA standards.

A **solutions architect** focuses on developing solutions at the department and workgroup level which endevor over time conform towards the EA established solution architectures.



A **technical architect (TA)** focuses on computer hardware and networking. The TA role is most often provided by the client's own information technology (IT) group or a third-party.

In our typical customer engagements with large organizations, our EA is utilized for short periods at the beginning of a project acting as an interism EA. In smaller organizations, our EA is often asked to perform a wider array of roles best described as an interim CIO.

Predominately, our **solution architects** do the bulk of the work providing one or more of the following IT functions: business architect, data & application architect, business and systems analyst, application and database programmer, tester, documentation, production support and often some level of project management or account management too. Microsoft Access has many complexities which differ from other IT technologies and it's important to have dedicated Access expertise in each IT function to maintain technical continuity, which is why our solution architects perform multiple roles simultaneously.







Enterprise Asset Samples

Help4Access – Microsoft Access Discover*Access*™ software tool.

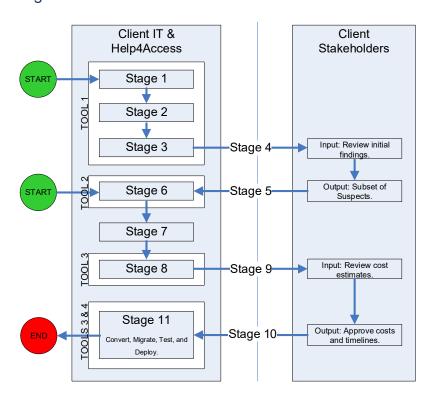
Purpose: Software designed to scan a customer's entire network and catalog all Microsoft Access database applications building a library of IT assets. Designed to be repeatedly ran to identify targets for modernization and migration then be ran again later to determine the progress made toward reducing the risk from legacy Access systems.

2017 Albertsons, Pleasanton, CA.

Case Study: https://www.help4access.com/clients/albertsons-65000-legacy-microsoft-access-database-applications-discovered-at-albertsons-safeway/

Detailed Walkthrough: https://www.help4access.com/ms-access-risk-mitigation-pt1/

Logical View - Diagram



This strategy offers a comprehensive solution that any size organization can leverage to reduce its risk of critical business function failure due to loss of support on legacy Microsoft Access applications.

If an organization has already identified its high-risk suspects, then it can move right into Stage 6 and start developing cost estimates. Otherwise, the protocol can start being applied at Stage 1 for organizations which need a full discovery to identify potential risks.

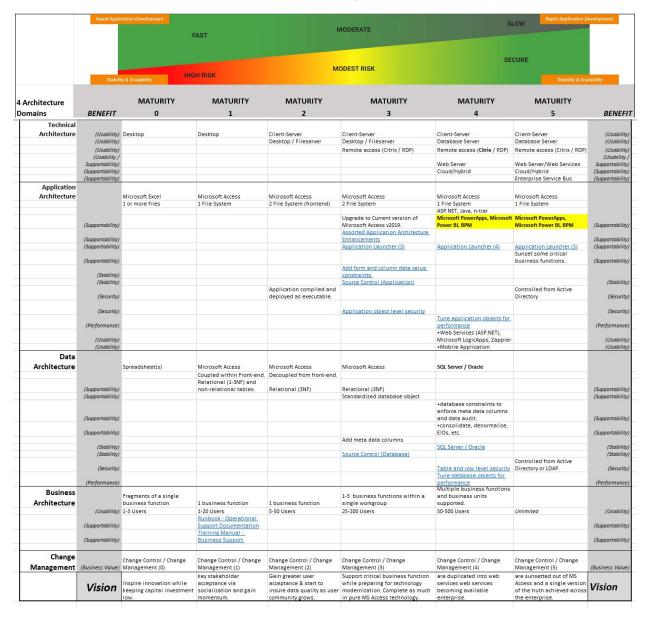






Help4Access - Microsoft Access Roadmap to Maturity™ framework.

Purpose: Assess the level of maturity of an Access database application and provide a maturation roadmap towards the next level of maturity.



After assessment, the framework's detailed architecture solution worksheet lists the modernizations necessary to maturate the system forward.

Full framework available upon request.







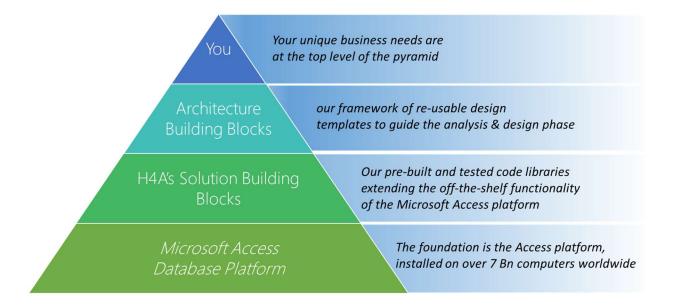
Help4Access – Microsoft Access Solution Building Blocks™ code library.

Purpose: The Help4Access Solution Building Block code library serves to reduce new database application costs and risk by providing a library of the most popular product feature requests not included in the standalone license of Microsoft Access.

Detailed Description: https://www.help4access.com/solution-building-block-library/

Video: https://www.help4access.com/solution-building-block-video/

A Help4Access video demonstration of the Help4Access Solution Building Blocks and their standard features that come on every Microsoft Access database application Help4Access designs. This video is often used to train new users on the standard features of their pending custom database application to insure they are ready to use their new database application the very first day it's deployed.



Full Presentation available upon request.







$\mathsf{Help4Access} - \mathsf{Microsoft} \ \mathsf{Access} \ \mathsf{Migrate} \\ \mathsf{Access}^{\mathsf{TM}} \ \mathsf{software} \ \mathsf{tool}$

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Help4Access – Microsoft Access Change Management using Azure DevOps[©] whitepaper.

Purpose: A practice to ensure stable, continued improvement of IT assets into a production environment.

Collaborate and Control

- The main challenge in working with many people on a single Access project is the process of managing co-creations, sharing, and updates to your code files.
- Version control system is a tool for managing all the contributions your team makes to shared working Access Code and database files.
- Your contributors may be working simultaneously or asynchronously.
- No matter how your team is organized, the work of many contributors needs to be wrangled into a single project.

DevOps (<u>Dev</u>elopment and <u>Operations</u>)

- DevOps is the combination of cultural philosophies, practices, and tools.
- It increases an organization's ability to deliver applications and services at high velocity.



Whitepaper available upon request.







Solution Architect Samples

2019 – California Appellate Mediation Program, Court of Appeal, Third Appellate District – Microsoft Access 365

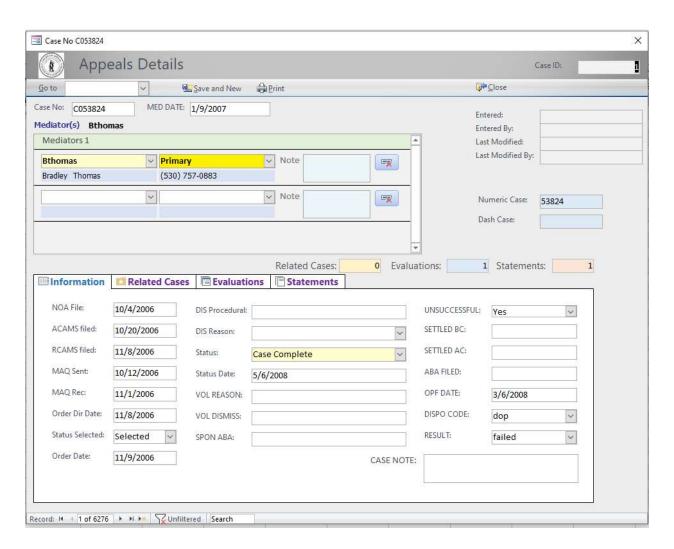
Purpose: Update and modernize the current Microsoft Access environment from Office 2007 to Office 365, version 2017 and to migrate existing data. The system is used for reference, reporting and analysis of data related to appellate mediation cases. Data includes all information related to cases referred to the Appellate Mediation Program including eligible, selected, excluded, set and settled case as well as success rates and produces quarterly reports which provide bot5h quarterly and historical trend analysis. (3DCA RFO18/19-06)

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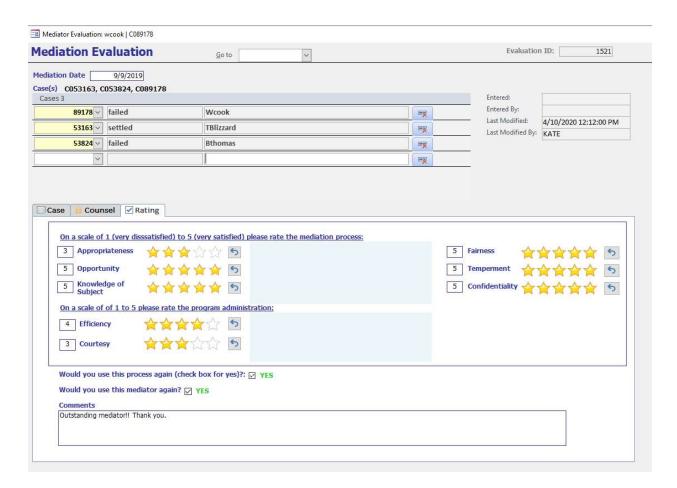


















2017 - Present – Health Plan of San Mateo, CA – Microsoft Access 365, SQL Server 2016

Purpose: Support, modernize and migrate 12 Microsoft Access databases (Ruby Suite) connected to SQL Server. Utilize a 3-phase approach of analysis, development and deployment, then repeat. Follow the Help4Access - Microsoft Access Roadmap to Maturity™ framework.

Case Study: https://www.help4access.com/clients/healthplan-san-mateo-updates-consolidates-microsoft-access-database-applications/

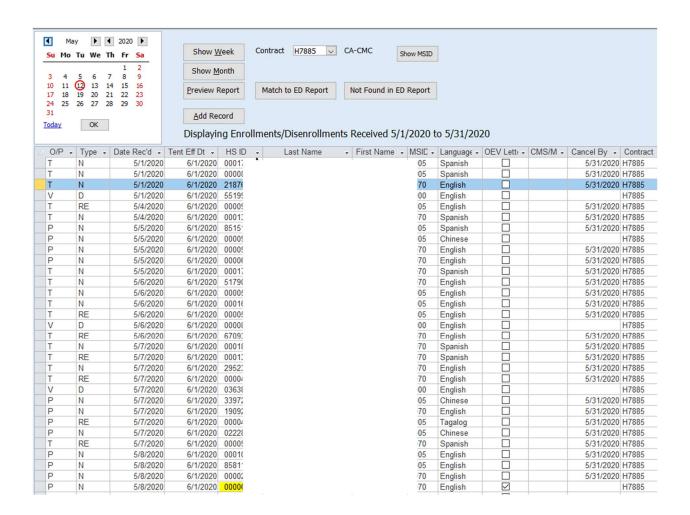
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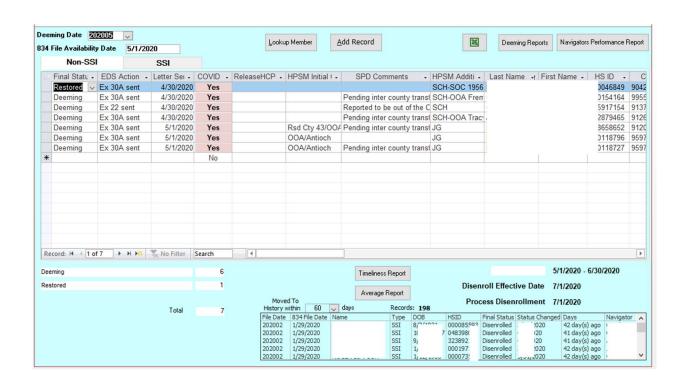


















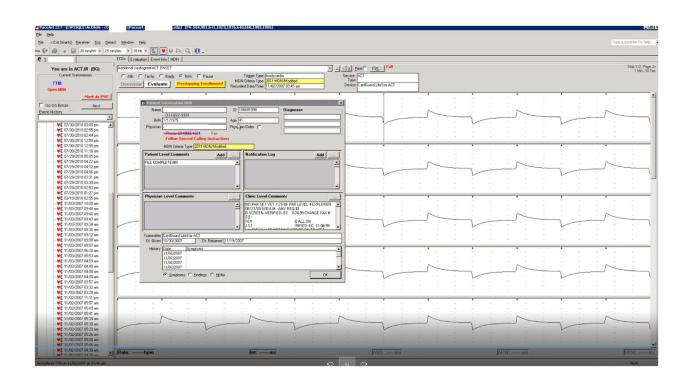
2018 – LifeWatch, IL – Medical Devices – Microsoft Access 2003, SQL Server 2014

Purpose: Cardiac Monitoring System supporting 50,000 patients across the U.S. with 24-hour support from three call centers located in San Francisco, Chicago and India. Change management of critical life-support system leveraged the Help4Access — Microsoft Access Change Management using Azure DevOps whitepaper.

Please note, this the most complex Microsoft Access system we've yet supported.

Case Study: https://www.help4access.com/clients/lifewatch-cardiac-telemetry-monitoring-system/

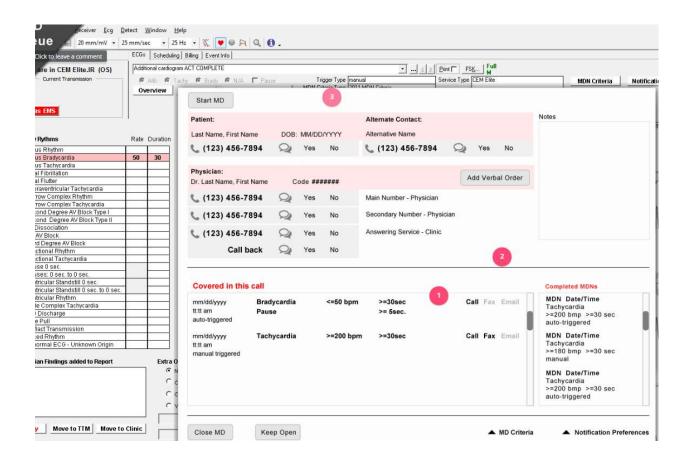
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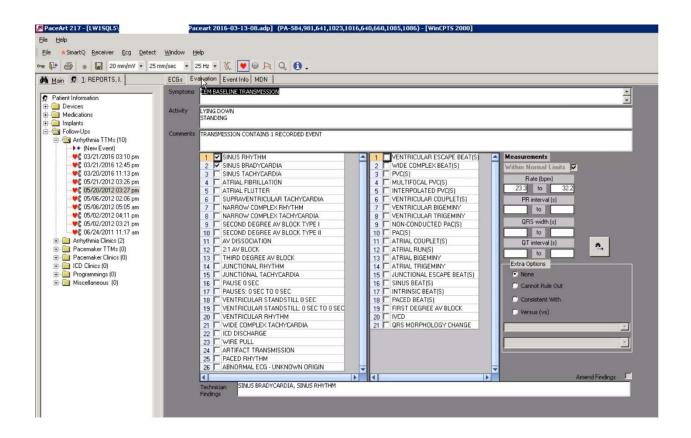


















2017 - FP International, CA - Manufacturing - Access 2016, Azure SQL Server

Purpose: Manage reports from sales teams with advanced functions: annotations, revisions and emailing options.

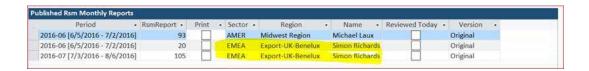


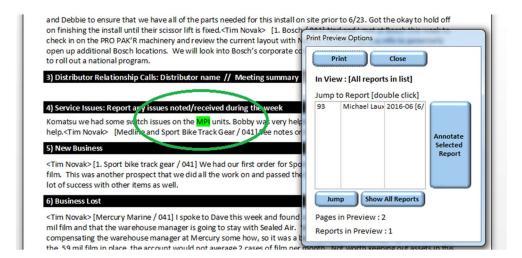












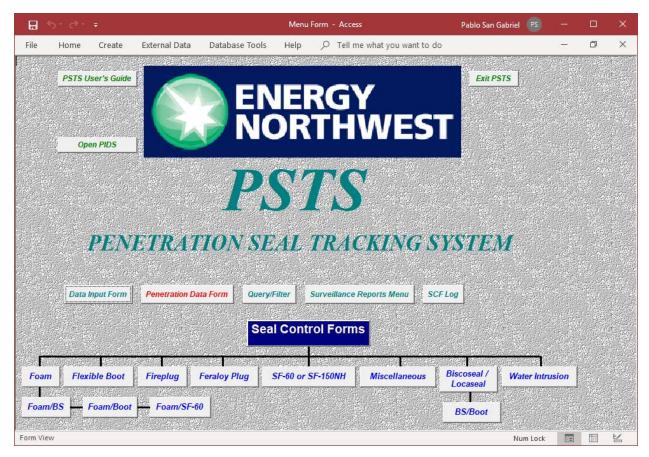






2019 - Energy Northwest, WA – Utilities – Access 2016, Access 365

Reporting tool for testing of critical nuclear power plant parts.









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2019 - Patz Materials Technologies, CA – Manufacturing – Access 365 – Evaluation

Every new client project starts with an assessment – an evaluation phase which explore the current state of the IT solution we're hired to support, modernize and migrate.

Within the evaluation we performed the following:

- Develop the transitional architectures needed to convert, upgrade, and modernize existing MS Access DBs to MS Access 365.
- Function as an IT technical expert related to the design, structure, security, and performance of the client's critical Access systems.
- Provide IT consultation services to the client's IT staff on the method, tools, techniques, and
- activities used to provide support for conversion and upgrade of Access systems.
- Attend meetings, report status on completion, review Access DB Issue Logs, Access DB bug tracking
- lists, and information from business users to gather information about Access databases in need
- of conversion and upgrade.
- Establish communications plan and identify key stakeholders from which to interact both verbally and written communications to deliver information regarding upgrade activities, including execution plans, any potential issues, and risks.
- Gather information in order to analyze the overall database design and any dependencies within the client's Access DBs subject to upgrade and modernization.
- Prepare for, track, and perform User Acceptance Testing (UAT).
- Use MS Teams and Outlook to communicate with business users and client's IT staff.
- Evaluate Access DB to determine plan for conversion and upgrade according to:
- The complexity and size of the database.
- Location of database.
- File formats, open codes, source codes and reference libraries.
- Design and build of table relationships (Entity Relationship Model).
- Integration of existing data.
- Database forms, queries, and reports.
- Known security issues (i.e., DB contains confidential or sensitive information).
- Dependencies on other applications (i.e., MS SharePoint, Word, Excel, etc.), user groups, and control sources.
- Identify and document all risks associated with conversion and/or upgrade of Access DBs on Access DB Issue Log for assigned database prior to conversion and/or upgrade.
- Identify and document the effects of Access DB upgrade and conversion on associated applications/systems on Access DB Issue Log for assigned database prior to conversion and/or upgrade.
- Notify client's management regarding risks and negative effects on associated applications and systems prior to conversion and upgrade of Access database applications.







- Convert and upgrade Access DB systems to meet business and technical requirements.
- Provide troubleshooting support for more complex Access DBs with identified dependencies, risks, and coding issues.
- Provide troubleshooting support to minimize effects on associated applications/systems during the Access DB conversion or upgrade process.
- Work collaboratively with the client's management to follow their established best practices for risk mitigation, change management and other established IT formal processes.
- Produce a final system documentation at the end of the engagement
- Provide a phased approach with appropriate signoffs prior to and proceeding every phase with each phase having specific deliverables.

The following is a sample of a phase 1 assessment deliverable

4/8/19	On site meeting with:	
	Sarah – Director of Administration	
	Joseph – Production Manager	
	Jessica – Quality Manager	
	Signed the Non-Disclosure Agreement	
	Waiting for Sarah to send me the Production Access	
	database	
	Once I have the database, I will spend an estimated 4	Estimated 4 hours
	hours analyzing the database and documenting my	
	findings.	
	I will spend an additional 4 hours building a prototype	Estimated 4 hours
	database to manage their customer file which does not	
	currently exist. I will extract it from the production	
	database and attempt to normalize using the hierarchy	
	outlined further below.	

Observations

Reviewed current MS Access database configuration	
There is a single MS Access database on a desktop on the production floor. It is accessed by various production personnel. It used to reside on a server, but the server became unreliable, so they moved it off to a local desktop.	Joseph says it is backed up regularly, but I don't know if it is backed up to the local C Drive, to an external hard drive on the local machine or to a server that is backed up each night.
Financial information is processed using QuickBooks. All other business functions are handled by various departments using Excel spreadsheets. • Approved Supplier List	In some instances, data is entered on a spreadsheet in one department, printed and handed off to another department that enters it on another spreadsheet.







 Purchasing Receiving Inventory Scheduling 	That spreadsheet is then passed on to the production floor where the relevant information is entered into the Access database. Besides being redundant, there is always the possibility of errors in transcription which at times are not caught until after the product is produced or shipped to the customer.
The tables and application code are all in the one .accdb file.	There are no plans to move the backend data to SQL server at this point.
They are currently working with another developer on some enhancements.	When those enhancements are complete, they will switch support over to Help4Access.
There are no existing problems with the current database but there are some shortcomings.	There is no main menu from which to select various capabilities. The database opens to the main data entry form where the majority of the functionality is accessed via tabs on the form.
	As new features are added, a main menu will be useful to easily access them.
New features could include	A Reports menu to provide ad hoc reporting. Data integrity reports to point out possible data exceptions. I.E. Excessive quantities for a unit of measure.
There is no customer master table	All customer information is entered for each production work order.
Phase one of the engagement will include extracting customer static information out of the production database and creating a new Access database for customer master maintenance.	New customer database will include a customer hierarchy as follows: Corporation Id: 0001 Widgets Inc Customer Id: 0001 Widgets Inc Benicia Parent Id: 0001 Shipto Id: 001 Industrial Blvd







This maintenance will be performed in the administrative office and not on the production floor.	Shipto Id: 002 Man Street
Possible status codes to be added	Customer Id: 0002 Widgets Inc Fairfield Parent Id: 0001 Shipto Id: 001 Travis Blvd Using the Corporation hierarchy, reports can be generated at the customer level using the Customer Id or at the corporation level using the Corporation Id.
Once the Customer Master database is complete, it will be linked into the production database to eliminate duplication of data entry.	
There are numerous formulas imbedded in queries that perhaps are duplicated across multiple queries.	Modifying formulas in queries can be cumbersome and are sometimes difficult to interpret. If the same formula appears in multiple queries, there is always the possibility that one of the queries could missed thereby causing inconsistent results which can affect the quality of the final product. The proposal is to review all queries
	looking for formulas and turning them into functions that can be called by any query, form or report and always return the same consistent value.
While the database produces numerous reports, they are primarily screen prints using imbedded Access macros.	Proposal is to turn the screen prints into Access Reports where there is much greater flexibility over content and formatting.



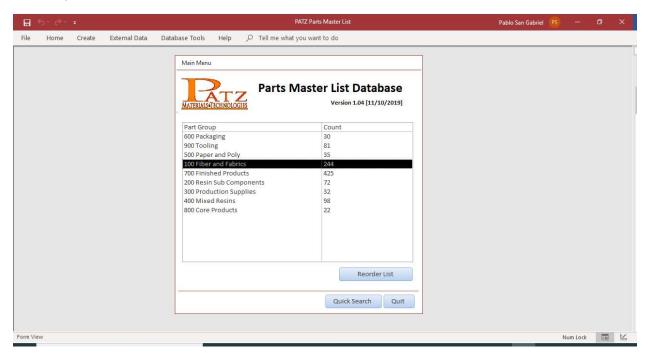




2019 - Patz Materials Technologies, CA - Manufacturing - Access 365 - Development

After the phase 1 assessment, the phase 2 development, test, document and deploy produced the following Access database application into a production environment.

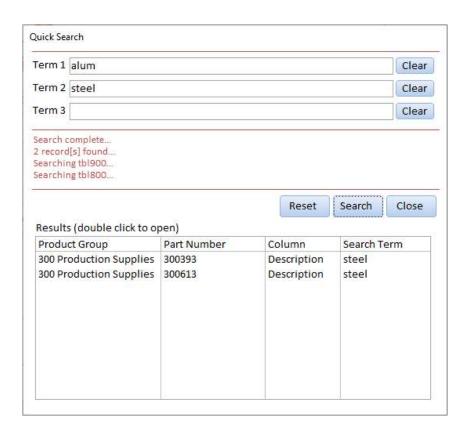
Inventory Database with advanced multi term search.

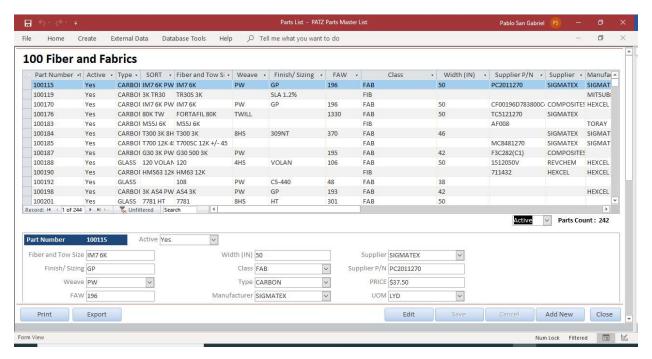
















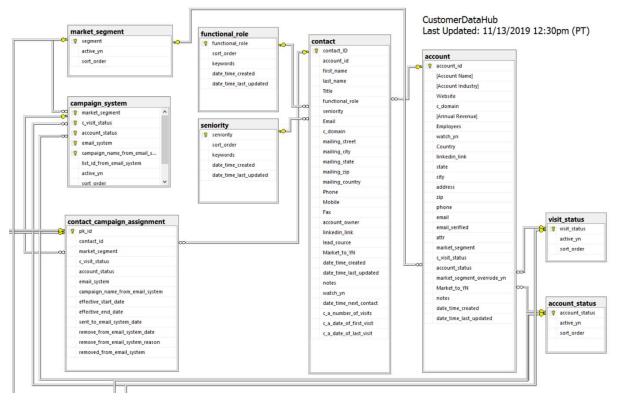


2020 – (Private Client), CA – Marketing – MS Access 2019, Azure, SQL Server, Logic Apps, APIs

Purpose: Marketing Automation, Systems Integration, CRM – Example of Entity Relationship Diagram (ERD)

Case Study: https://www.help4access.com/services/ms-access-migration-to-cloud/

CRM Base Tables

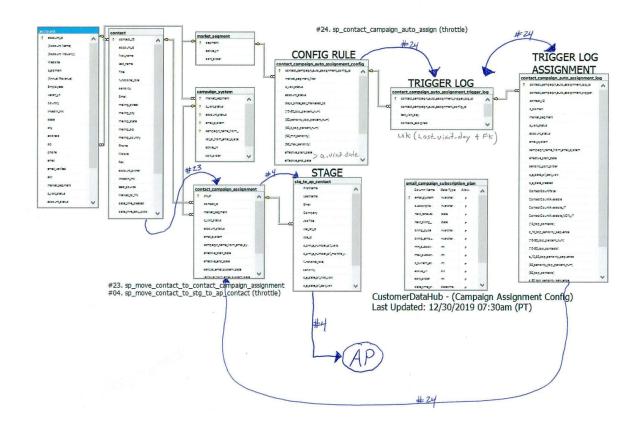








CRM – Stage/Work, Systems Integrations tables with SQL Server stored procedure and API references









CRM – a single Fact table

8	
ls .	account_id
	c_domain
	crm_count_of_all_contacts
	crm_date_contact_first_added
	crm_date_contact_last_added
	crm_count_of_available_contacts
	crm_count_of_dm
	crm_count_of_dm_it_avail
	crm_count_of_dm_non_it_avail
	crm_target_count_of_dm_it
	crm_target_count_of_dm_non_it
	crm_target_count
	a1_count_of_visits
	a1_date_first_visit
	a1_date_last_visit
	a1_page_urls
	outlook_count_of_email_froms
	outlook_date_first_from
	outlook_date_last_from
	ap_sum_of_sends
	ap_date_first_sent
	ap_date_last_sent
	ap_sum_of_opens
	ap_date_first_opened
	ap_date_last_opened
	ap_sum_of_clicks
	ap_date_first_clicked
	ap_date_last_clicked
	ap_sum_of_visits
	ap_date_first_visit
	ap_date_last_visit
	ap_sum_of_c_contact_score
	ap_page_urls
	date_time_created

Gold

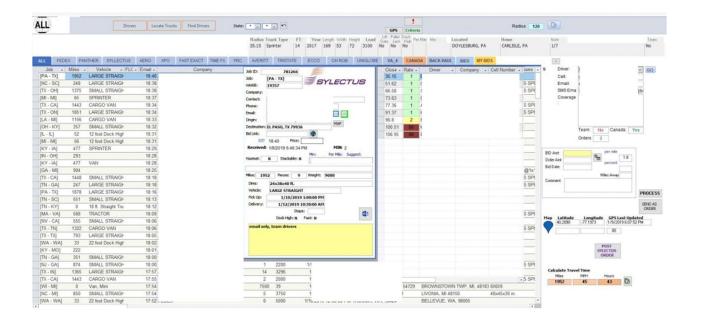






2016 - Present - Fast Extract Transportation, CA - Transportation Industry - Microsoft Access 365, MySQL

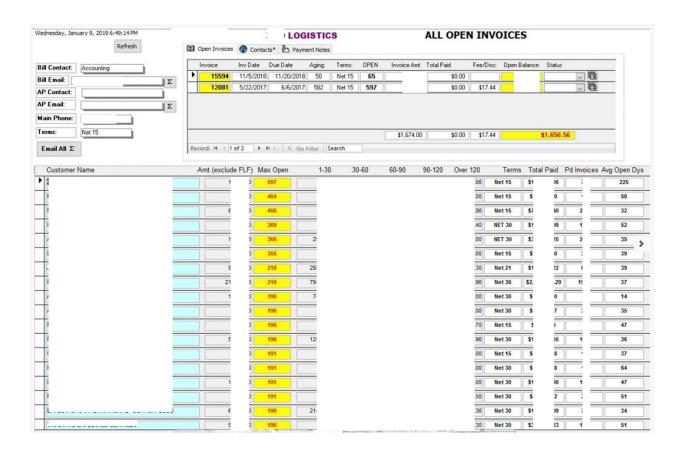
Purpose: Transportation Management System.

















2018 - Current - SOS Meals on Wheels, CA - Microsoft Access 365

Purpose: Providing enhancements to their two Access databases that support their Oakland and Hayward services. Developed two free standing databases to allow for ad-hoc reporting via views into the tables linked to the master db.

The sample which follows is an example of a weekly status report.

12/13/18	Initial on-site consultation with Rose and	5 hrs.
	Annemarie.	No Charge
	Includes travel time to/from San Leandro.	
12/13/18	Begin off-site analysis of databases	1 Hr.
12/14/18	Continue off-site analysis of databases	3 Hrs.
	Contracted hours	25 Hrs.
	Remaining Hours	21 Hrs.

12/13/18 - Initial observations

SOS provides meals on wheels services to clients	Meals are prepared and delivered from their local
in Alameda County	office in San Leandro
Staff consists of employees (office personnel,	
kitchen personnel and drivers) and volunteers	
(meal box preparation and drivers)	
Clients pay for their meals monthly and are billed	Payments are referred to as Contributions
at the end of each month	
They are running MS Office 2010	
I was introduced to 3 databases	
MOW-Oakland.accdb	Contains data for clients in Oakland which
	consists of client Information, meals ordered,
	meal delivery schedules, donations
MOW-Hayward.accdb	Contains data for clients in Hayward, Castro
Referred to as Central	Valley, San Leandro, San Lorenzo which consists
	of client Information, meals ordered, meal
	delivery schedules, donations
Volunteers.accdb	Contains Volunteer Master, Volunteer Availability
	and Volunteer Service Hours
Databases were developed by a "non- developer"	Mostly Macro driven.
who passed away a year ago and they have been	Menus are all driven by Microsoft generic
getting by with no support ever since.	"Switchboard" functionality which complicates
	menu modifications.
	No manually coded VBA modules which implies
	very little data integrity checks on forms or
	sophistication with regards to report selection.
	VBA modules that are present are imbedded in
	forms and are generated by Access in response to







All users use the same copy of the respective databases	button clicks and do not include "Option Explicit" which syntax checks the VBA Code to catch run time errors. Data entry forms do not have "Required" fields or data integrity checks to ensure clean data. Forms do not have a "Close" button requiring the user to click the "X" box to close them. Forms and reports requiring select criteria use a query to ask for a date range or volunteer id with no data validation. When that occurs, the form or report returns no data and the user does not realize they entered invalid data. I.E. Through Date could be less than From Date or even invalid. I.E. 2/29/2019. Forms and reports should use text boxes and dropdown lists for a cleaner and more robust user experience.
Databases are not split between front-end	As a result, in order to make modifications to the
application code and back-end data	databases, users must log off and the changes
	must be made to the live system after hours.
Databases were recently moved to a cloud	Developer had remote access to the cloud
service	account to make changes after hours
The Oakland database appears to be a clone of	The Oakland area was added at a later date
the Hayward database but with fewer menu	(2012).
options.	There are no plans to merge the two databases
	primarily because the Client Id could be
	duplicated between the two.
Initial Recommendations	Split the application and data into separate files
	to enable ease of maintenance and
	implementation of upgrades.
	Add a Rev date to each database to track the
	latest release.
	Add "Option Explicit" to the current VBA
	modules.
Future recommendations	Research the data integrity errors and modify the
	respective data entry forms to trap
	invalid/missing entries as well as enforce
	required fields on forms.
	Possibly work with users to determine the extent
	of the data integrity issues and correct the
	affected rows.







	Add text boxes for date ranges and dropdown list for clients and volunteers to assist in selection criteria.
There is no defined list of projects so no further action is required at this time.	Asked Rose and Annemarie to prepare a project list for each database and prioritize them as bug fixes, must have enhancements, nice to have enhancements.







Volunteers Database (Volunteers.accdb)

volunteers Database (volunteers.accub)	
Statistics	Tables = 17
	Queries = 79
	Forms = 10
	Reports = 24
	Macros = 12
	Modules = 0
Primary Tables	
VOLUNTEERS	Row Count = 600
VOLONVELKO	Master file of volunteers
	Start Year ranges from 1946 (1) to 2048 (1)
	44 with no start year
	Start Year Count
	44
	1946 1
	1953 1
	1955 1
	1970 1
	1977 1
	1988 1
	2009 5
	2010 4
	2011 5
	2012 5
	2013 12
	2014 51
	2015 72
	2016 85
	2017 115
	2018 194
	2019 1
	2048 1
	Active status based on column Active/Inactive
	Active = 149
	Inactive = 451
VOLUNTEER AVAILABILITY	Row Count = 600
VOLORVILLINAVAILABILITY	Contains Volunteer ID and a checkbox for each
MONITH W CERVICE HAUTS	day of the week they are available
MONTHLY SERVICE UNITS	Row Count = 9,966
	Mileage and Total Hours by Volunteer
	Contains Volunteer Id, Name, Active Status, Year
	and Month
	Year should be 4 digits







Year	Count
<mark>18</mark>	140
1966	135
2009	62
2010	265
2011	397
2012	410
2013	443
2014	730
2015	911
2016	1268
2017	2203
2018	2855
2019	447
	147
Month sh Month = Note: N nvalid m checks du	onth uring
Month sh Month = Note: N nvalid m shecks du eports fo Month	onth uring count
Month sh Month = Note: N nvalid m hecks du eports fo Month	onth uring or a n
Month sh Month = Note: N nvalid m hecks du eports fo Month	onth uring or a m
Month sh Month = Note: M nvalid m hecks du eports fo Month	onth uring or a n

Month	Count
<mark>201</mark>	289
apr	710
aug	884
<mark>dce</mark>	147
dec	850
<mark>fde</mark>	194
feb	654
jan	778
jul	919
jun	711
mar	707
mAY	665
nov	852
oct	876
sep	730

Volunteer Name and Status are carried in each row and do not match those in the VOLUNTEERS table causing reporting errors

Reported Issues Per Carrie







"Enter Volunteers Hours and Mileage" form. Inactive employee is appearing in the list. In some cases, the volunteer name reflects the name before a name change in the VOLUNTEERS table.

Problem is due to the fact that Volunteer Name and Status are carried in the MONTHLY SERVICE UNITS table.

Solution: While on-site I modified the underlying query to join MONTHLY SERVICE UNITS with VOLUNTEERS to get up-to-date name and status. Per Carrie, the form now shows the correct information.







Oakland Database (MOW-Oakland.accdb)

Oakiand Database (MOW-Oakiand.accdb)	Table 04
Statistics	Tables = 81
	Queries = 388
	Forms = 31
	Reports = 82
	Macros = 103
	Modules = 0
Primary Tables	
Clients-Personal	Row count = 2,807
	One row per client
	Client master table
	Contains Client Id, Status, Open Date, Start Date,
	Address, Senior code, Demographic information
	Inactive clients based on Inactive Date = 2,101
	Active Clients based on no Inactive Date = 706
	Many records missing demographic information
	(Age, Sex, Gender, etc.) but they may be inactive.
	Further analysis required.
Clients-Meal Order Information	Row count = 2,807
	One row per client
	Contains Client Id, Route, Days of week, Main
	Dish, Alternate choices, Preferences
Clients-Contacts	Row count = 2,756
	One row per client
	Contains Client Id and contact information
Clients-Billing	Row Count = 2,756
	One row per client
	Contains Client Id, Bill at Senior Rate (Yes=7,
	No=2,749), Bill Type (C=5, D=2,615, I=136),
	Address Information, Credit Card information
Clients-Assessment	Row Count = 2,756
	One Row per client
	Contains Client Id, Assessment Date, Next
	Assessment Date, Drivers Assessment Date, Lives
	Alone flag.
	Assessment Date empty = 496 rows
	One Assessment date of 8/28/8018
	Id = 7401 - David Foecke
	Implies no data integrity checks on input form
Observations	There are 2,807 clients but there is missing
	information in support tables (2,756 rows) but
	those clients may be inactive.
Poported Issues	·
Reported Issues	None







Hayward Database (MOW-Hayward.accdb)

Statistics	Tables = 101
	Queries = 459
	Forms = 38
	Reports = 106
	Macros = 120
	Modules = 0
Primary Tables	
Clients-Personal	Row count = 4,857
	One row per client
	Client master table
	Contains Client Id, Status, Open Date, Start Date,
	Address, Senior code, Demographic information
	Inactive clients based on Inactive Date = 4,218
	Active Clients based on no Inactive Date = 639
	Many records missing demographic information
	(Age, Sex, Gender, etc.) but they may be inactive.
	Further analysis required.
Clients-Meal Order Information	Row count = 4,857
Cheffts-Wear Order Information	One row per client
	·
	Contains Client Id, Route, Days of week, Main
Clients-Contacts	Dish, Alternate choices, Preferences
Chefits-Contacts	Row count = 4,827
	One row per client
Cliente Billing	Contains Client Id and contact information
Clients-Billing	Row Count = 4,827
	One row per client
	Contains Client Id, Bill at Senior Rate (Yes=4,
	No=4,823), Bill Type (C=1, D=4,275, I=548,
	None=3), Address Information, Credit Card
Cliente Assessment	information
Clients-Assessment	Row Count = 4,827
	One Row per client
	Contains Client Id, Assessment Date, Next
	Assessment Date, Drivers Assessment Date, Lives
	Alone flag.
	Assessment Date empty = 1,810 rows
	Future Assessment Dates
	Assessment Date Inactive Date First Name Last Name
	8/8/2019 9/19/2018 James Rodrigues
	5/2/3201 5/25/2012 James Hoyt
	3/30/6201 3/26/2014 Jing Xiao
	2/1/2201 2/13/2013 Jerley Shrader
	8/2/7201 9/12/2013 Alberto Gonzalez







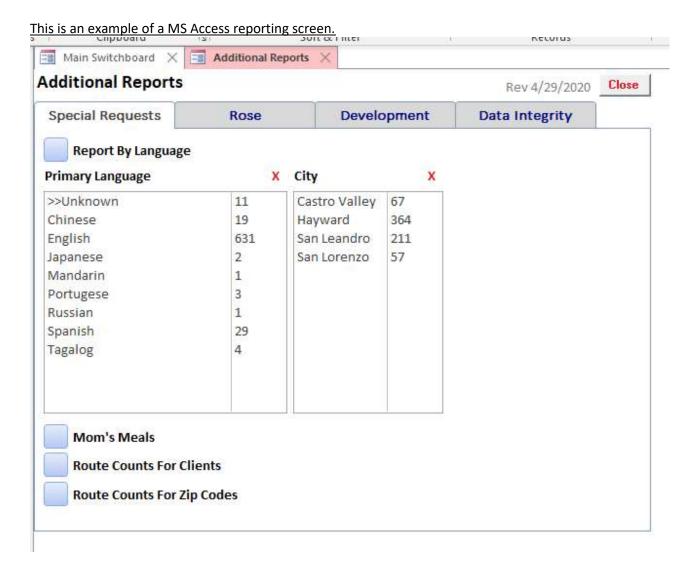
	3/3/2201 Elihu Takao
	Implies no data integrity checks on input form
Observations	There are 4,847 clients but there is missing
	information in support tables (4,827 rows) but
	those clients may be inactive.
Reported Issues	Per Sharon
Monthly printing of Client statements exceeds	Possible cause: The buffer in the printer cannot
600 pages.	handle the volume when printing from the cloud.
Prior to moving to the cloud, statements printed	Although it worked OK prior to moving to the
with no problems.	cloud.
Since moving to the cloud, printing fails (missing	
data on pages, missing pages)	Possible solution: I showed Sharon how to save
Sharon must review each statement to verify all	the report as a PDF to her desktop so she can
data is present and determine which ones are	print locally instead from the cloud.
missing altogether.	The next run won't take place until the end of
She must then step through the print preview to	December so I don't know if that solves the
locate the erroneous pages and reprint them	problem.
individually.	
In order to minimize the printing effort, she	Recommended enhancement: Add a page
prints 99 pages at a time. If she prints more than	number at the bottom of each page to assist in
99 pages at a time, the print function fails	reprinting the missing pages.
altogether.	







2018 - Current - SOS Meals on Wheels, CA - Microsoft Access 365



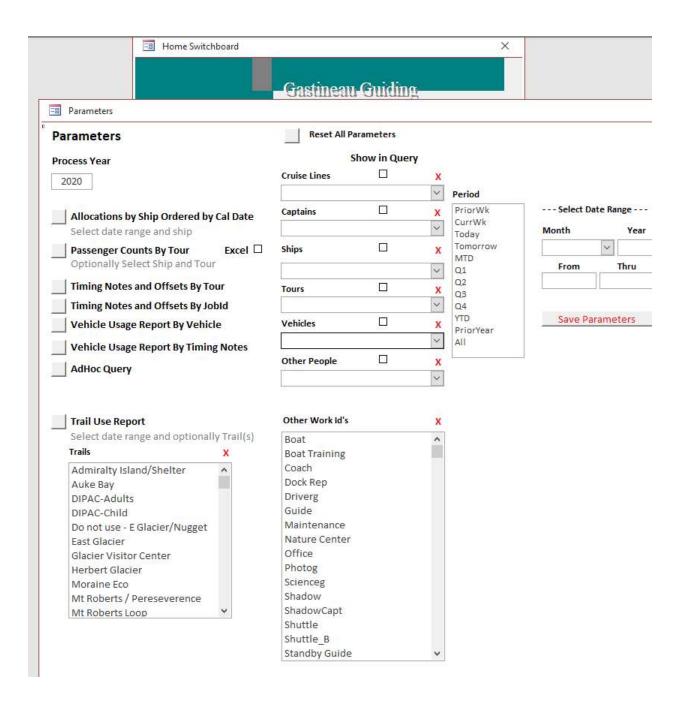






2018 - Present - Gastineau Guiding, AK - Recreation - Microsoft Access 365

Purpose: Modifications to existing screens and reports, develop a dynamic report selection screen and providing ongoing support.



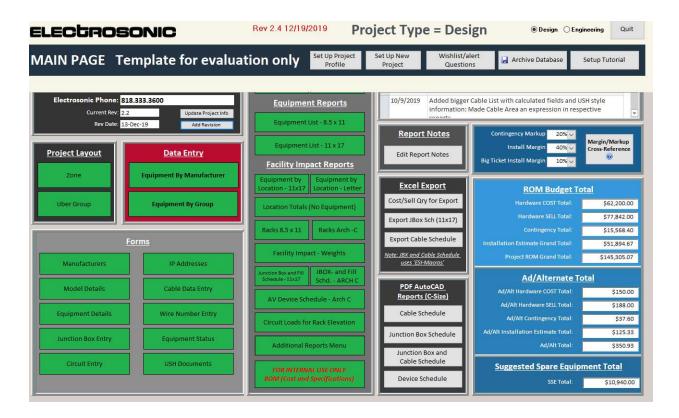






2019 - Present - Electronic, CA - Manufacturing - Microsoft Access 365

Purpose: Modifications to existing screens and reports, develop functions to dynamically format items and groups and providing on-going support.









2005 – Present – Enteroptyx, TN – Medical Device Manufacturing – Microsoft Access 365, SQL Server 2016.

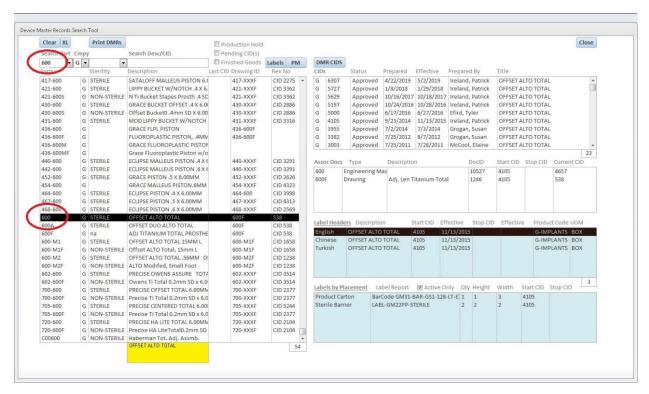
Purpose

Provide support, modernization and migration services to support the manufacturing of medical devices. Two of the systems included in these samples are:

- 1) Device Master Records (DMR), images 1 and 2.
- 2) Control Identification Documents (CID), images 3 and 4.

Image 1

Demonstrates the DMR Search tool. The user has input "600" in the search field at the top, and all records containing "600" in the part code are listed. Part "600" has been selected and relevant, high-level information is displayed on the right.

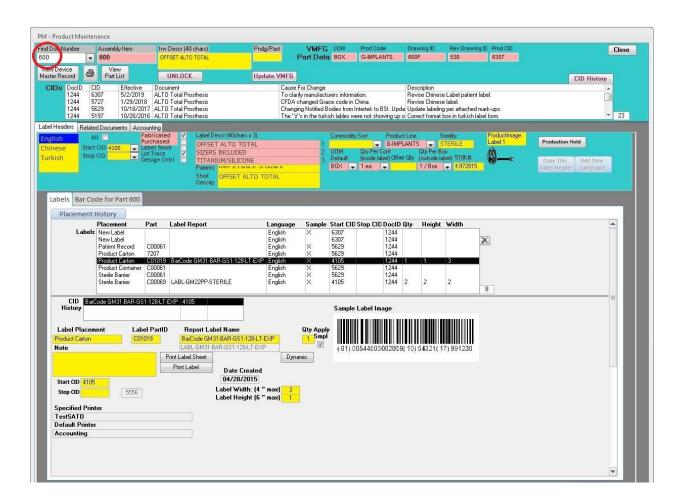








Demonstrates the detail form for part 600 after the user double-clicks the row on image 1. The primary use of this tool is control of labels.









Demonstrates the CID Search tool. A similar search rationale is applied, again with high-level information on the right.

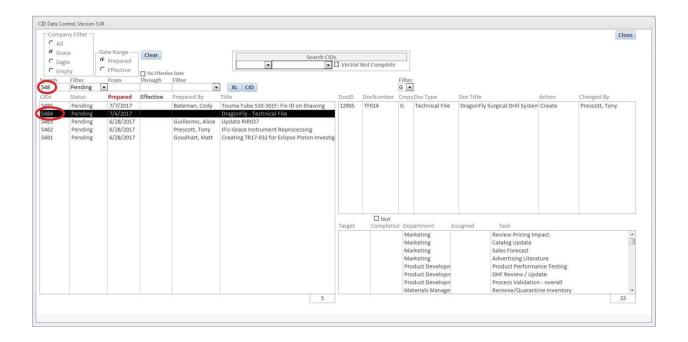








Image 4 Demonstrates the detail form and tabs for CID 5484.

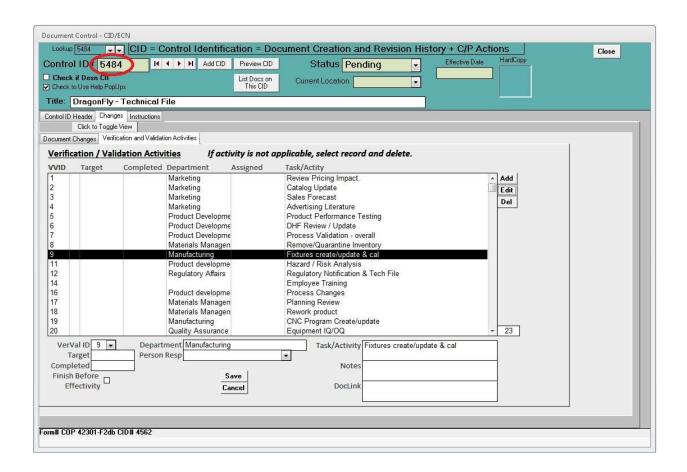
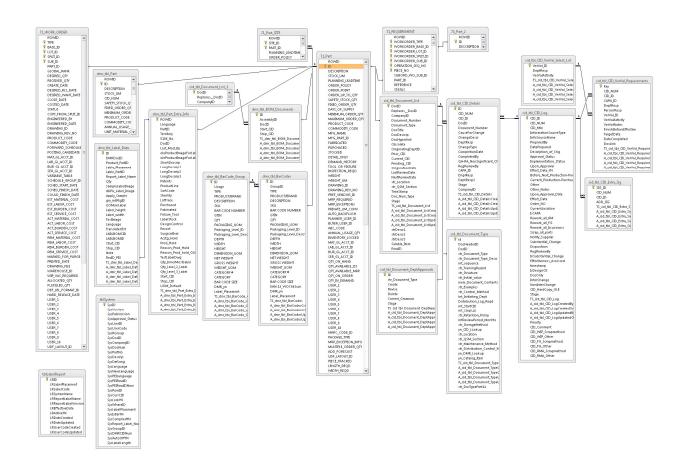








Image 5
Entity Relationship Diagram (ERD) – demonstrates the highly complex nature of the systems supported.









2002-2016 - Veteran Affairs, CA - Healthcare - Microsoft Access, SQL Server

Purpose:

Provide support, modernization and migration services to support the Veteran Affairs (VA) management of patient information and medical treatment. The samples provide a cursive demonstration of the Functional Measures (FM) utilized at the VA. The focus was on older patients who had major surgeries. The concept was to interview them at different points after the surgery and see how they were progressing which lead improved patient recovery by optimizing the process via continued improvement.

Simple tasks were documented which tied to setting up and delivering the interviews. The interviews themselves were collected following a built-in, rigidly documented questionnaire process.

One of the most powerful attributes of this tool ties to the freedom to create new questionnaires for any purpose.

Image 1 Main menu, including unfinished tasks.

Functional Measures Project Version 1.29 Week 5/18/2020 New 4 4 5/24/2020 Unresolved Tasks Analyst 05/19/2020 10:00 Public, Jane LETTER Kiva **Patients** 05/21/2020 10:00 Public, Jane PHONE Kiya Tasks Maintenance Refresh Quit Reports 2







Lists patients who were recently imported after being filtered from the VA's Vista system. The "New" button is used to perform new imports. These listed patients are also qualified to receive the interview.

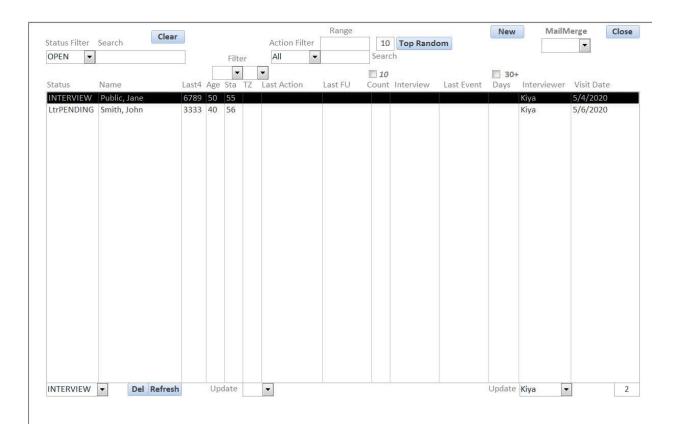
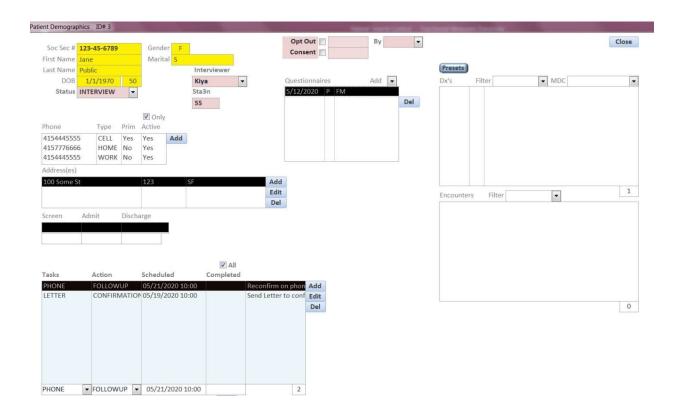








Image 3 Shows details for the patient. Communication methods, task history, interviews are controlled here.

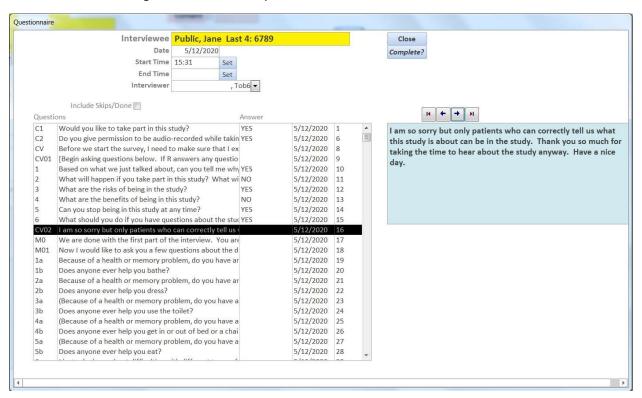








When the user is stepping through the questionnaire, there are two main types of questions. Image 4 demonstrates a message to be read to the patient.

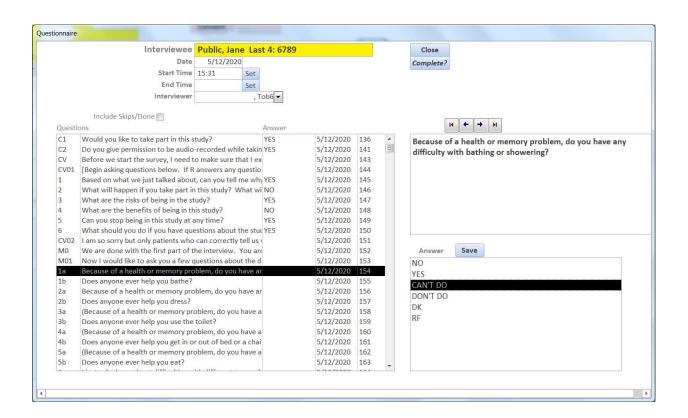








Demonstrates a question with a multiple-choice answer. Of course, there can be numeric answers, simple text answers, and more.

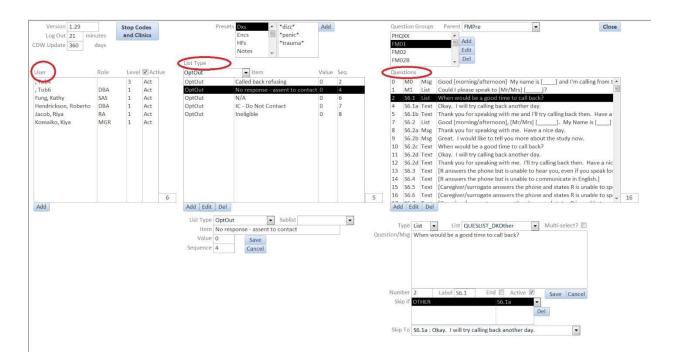








Shows the Maintenance tool which is available to users who have the appropriate security clearance. The users are controlled on this form. Critical drop-down lists are controlled here. Most import, the details of the questionnaire are controlled here. Note those details include skip-control, which will force the tool to jump to a specific question depending on the interviewee's answer(s) support the skip.









Online Samples

Client Writeups: https://www.help4access.com/clients/

Online Videos and Articles: https://www.help4access.com/library/

YouTube Videos: https://www.youtube.com/Help4access

END OF DOCUMENT



